



CRYSTAL COVE

BY ELEGANT HOTELS

e/gance with a twist



WELCOME TO CRYSTAL COVE

BY ELEGANT HOTELS

Thank you for choosing Crystal Cove by Elegant Hotels.

Regarded as one of the island's best premium all-inclusive resorts, we are located on the platinum west coast of Barbados, in Appleby, St. James. Our location places us between Hometown and Bridgetown, making it ideal for easy access to banks, shopping malls and some of the best restaurants on the island. The hotel is a tranquil and relaxing getaway, offering various activities. The balance between our lush tropical gardens and beautiful beach front, provides a unique and serene atmosphere.

We pride ourselves on Service and making your holiday a most enjoyable and relaxing stay. Please take the time to review the following helpful information about the hotel. Should you have any questions or queries, please contact the front desk at extension O (zero).

YOUR ROOM

The rooms and suites at our hotel are cleaned daily between the hours of 9:00 a.m. and 5:00 p.m.

WI - FI ON PROPERTY

Wi-Fi is complimentary to all guests and is available in your room and throughout the property. Your Smart phone, tablet or laptop, should recognize the Crystal Cove network.

POOL & BEACH

There are three swimming pools that open from 7:00 a.m. to 6:30 p.m., with the exception of the bottom pool, which remains open 24 hours at the discretion of management. We kindly ask that persons are discrete when using the 24-hour pool after 6:30 p.m. Experience a perfect blend of relaxation and pampering while on the beach or pool decks as our Beach Ambassadors can bring you cocktails and refreshing cold towels.

The pool and beach experience is central to your daytime experience at Crystal Cove Hotel, we therefore ask that as a courtesy to other guests, please refrain from reserving beach loungers and, or umbrellas.

BEACH TOWELS

These towels are placed in your room on hotel arrival and used ones will be exchanged during daily housekeeping Service of your room.

SMOKING ON PROPERTY

Smoking in any building or under any roofing Structure is illegal as per the Laws of Barbados. The hotel does not permit the use of electronic cigarettes in our no-smoking areas. There will be a USD\$200.00 onetime fee upon evidence of Smoking in the guest rooms inclusive of the patio or balcony. Areas also restricted are Cave Bar, Drifters, Vista Coffee & Wine Bar and Reflections Restaurant Smoking is limited to designated outside areas only.

WE CARE

The Team at Crystal Cove are very committed to Serving our community, and encourage you to join us in the preservation of its natural resources.

Through educational programs, beach cleanup and charitable donations, we support the vision of the Barbados Sea Turtle Project to restore the turtle population to levels at which they can fulfil their ecological roles.

Other initiatives we undertake are recycling and care of the environment through our Green Globe Certification initiatives.



HOTEL ORIENTATION

We would also like to invite you to Hotel Orientation tomorrow morning at 10:00 a.m. in Vista Coffee & Wine Bar, next to the Reception area. Please sign up with the Activities Desk before attending.

VISITING OUR SISTER PROPERTIES

Collect your Hotel ID/Charge Cards from the front desk before leaving to visit any of our sister properties.

NON - REGISTERED GUESTS

Please note that your all-inclusive package does not include food or beverages for non-registered guests. Please enquire at Reception about our policy and the passes that can be purchased for non-registered guest"

DRESS CODE

BREAKFAST/LUNCH

Casual - Shirts and footwear are required at breakfast" We ask ladies to wear cover ups over their swim suits. Wet swim wear is not allowed in the Restaurant.

DINNER

Reflections Elegantly Casual. Tailored knee length shorts and jeans are accepted. No caps, armholes tee shirts, beachwear, board shorts, cargo shorts or flip flops are allowed.

Drifters - Casual. Tee shirts, shorts, and flip flops are allowed

BARS

The Cave Bar opens daily from 10:00 a.m. to 11:45 p.m. Relax in our bar lounge or have a drink while in our swim up pool enjoying your favorite cocktails. In the evening, watch the picturesque sunset as it slowly sinks beneath the horizon at the Drifters beach bar which opens at 10:00 a.m. and closes in conjunction with the restaurant. Also visit Vista Coffee & Wine Bar from 2:00 p.m. until 11:00 p.m.

DINING

The meals at Crystal Cove Hotel are carefully created by our Head Chef and we incorporate seasonal produce from our local farmers whenever possible. We also use the freshest ingredients at all times, complemented by herbs from our garden.

ALL DAY DINING

Our all-inclusive package includes all meals; breakfast, lunch, afternoon teas, dinner, all beverages including house wine by the glass with the exception to champagne and fine wines.

BREAKFAST

Breakfast is served daily in Reflections Restaurant from 7:30 a.m. - 10:00 a.m. with an extensive buffet of fresh fruits, juices and healthy selections.

LUNCH

Lunch is served daily from 12:30 p.m. 2:30 p.m. with a wide variety of local, Caribbean and International dishes.



AFTERNOON TEA

As you wind down, relax and enjoy a selection of teas, finger sandwiches, pastries and savory delicacies. Served from 4:00 p.m. - 5:00 p.m. at Drifters Beach Bar and Vista Coffee & Wine Bar.

KIDS MENU

Made available daily from 12:30 p.m. - 9:00. p.m.

ROOM SERVICE

An all-day menu is offered from 7:30 a.m. - 9:30 p.m. A delivery charge of \$15.00 will apply.

DINNER

Dinner service from 7:00 p.m. - 9:30 p.m.

Making Dinner Reservations at Crystal Cove Hotel

Reservations are not required for breakfast and lunch, however dinner reservations are required for both Reflections and Drifters Restaurant. Please make your dinner reservations with our restaurant personnel before leaving breakfast. Reservations can be made on the day or one day prior to date of dining. Please note the maximum size of a table will be 8 persons for à la carte and 10 persons for buffet service.

Non all-inclusive items will be charged to your room account if utilized Bottled Wine, Champagne, Laundry and Telephone calls.

TASTE OF ELEGANCE DINE A ROUND PROGRAM

All guests can participate in the "Taste of Elegance" dine around program with our sister properties, Turtle Beach Resort, Waves Hotel & Spa, Tamarind Hotel and Colony Club Hotel and Treasure Beach Hotel. Taste of Elegance includes lunch and dinner only.

All - inclusive Hotels Exchange Dining

Crystal Cove Hotel, Turtle Beach Resort and Waves Hotel & Spa guests can enjoy free exchange dining between the three all-inclusive hotels for lunch and dinner. Reservations are required.

All-inclusive Hotel's Dining with the Non-all-inclusive Hotels

Please visit Reception to purchase the Taste of Elegance Voucher, should you have an interest in having lunch or dinner at the non-all-inclusive hotels within the Elegant Hotels Group. These hotels are Colony Club, Tamarind Hotel and Treasure Beach Hotel. Please contact Reception or Activities as reservations are required before the voucher can be sold. We also ask that you are mindful of the required dress codes for these meal periods. Treasure Beach Hotel is adults only dining.

Please contact our Front Office to book your reservation and purchase your voucher or you will be charged at the listed menu prices. Please be reminded to take your hotel identification card with you. Reservations subject to availability.

TOURS & ACTIVITIES

Crystal Cove hosts a variety of activities and tours. Please see the Weekly Activities Schedule for days and times. If you require further assistance, our Activities Coordinator will be more than happy to assist. For all tours and activities, please meet ten minutes prior to the scheduled start time in the areas listed in the Weekly or Daily Activity Schedule.

CRYSTAL HARRISON'S CAVE TRAM TOUR

Join us on Saturday to take a journey through the cave pass streams, waterfalls, crystal clear pools and towering columns. (Please note a fee will apply)

ST. NICHOLAS ABBEY TOUR

Join us at 10.00am on Sundays, as we set off to St. Nicholas Abbey, which is located in Cherry Tree Hill, St. Peter and has 350 years of heritage preserved for future generations. This very educational tour consists of views of Cherry Tree Hill, Traditional 17th century flower and herb gardens, the Great House, the Courtyard, the Rum and Sugar Bond which is a museum with their products for sale. Gullies showing lush terrain home to indigenous Flora and Fauna and the main path takes you to the Boiling House consist of a fully-functioning steam mill c.1890, Distillery and Bottling house, where the rum is produced and aged in oak barrels. Please contact the Activities Desk.

MEDFORD MAHOGANY

Come join us on our Medford Craft world tour every Wednesday at 1Q:QQ am or 2:30pm. Enjoy and witness live demonstrations and an opportunity to purchase genuine souvenirs made from Barbadian mahogany.

CRYSTAL COVE GLASS BOTTOM BOAT TRIP

Join us for a fun filled cruise on board the Breezing Glass Bottom Boat every Monday and Thursday, from 1Q:QQ a.m. 12:00 noon, weather permitting. Snorkel with the turtles and view our popular underwater shipwreck. (Please note a fee will apply)

BRIDGE TOWN SCENIC TOUR

Come journey on Tuesdays on the ultimate historic Bridgetown Scenic Tour, Shopping and Beach Stop. Don't miss an opportunity to view some of the most beautiful architecture and historic buildings in the heart of the island along with a stop for lunch and swimming on a picturesque beach. Sites include Mount Gay Rum Gift Shop, Cricket Legends of Barbados, Kensington Oval, St. Mary's Church, Shopping in Bridgetown, Queens Park, The Garrison Savannah just to name a few. Bus leaves at 1Q:QQ a.m, and returns at 2:3Q p.m. (Please note a fee will apply). Complimentary drinks and snacks available.

OISTINS SHUTTLE

Join us on Fridays for a night out at the Oistins Fish Fry. The shuttle leaves the hotel at 6:QQpm and departs from Oistins at 1Q:QQ p.m. Bookings can be made up to 12:00 noon on the same day. Please contact the Activities Desk.

Bookings are required. Please book at Front Desk. There is a charge.



CRYSTAL WATER SPORTS

Enjoy complimentary motorized and non-motorized watersports such as water skiing, tube rides, banana boat rides, boogie board, Hobie-cat, Kayak, snorkeling, standup paddle board and wind surfing. Watersports activities are available between 9:00 a.m. and 4:00 p.m. daily, once sea conditions are favorable. You will be required to sign a disclaimer form to take part in any water sports activity. Water Sports activities at Crystal Cove are provided by Yellow Fin Water sports Inc.

JET SKIING

Yellow Fin Water sports Inc., does not offer jet skiing and accepts no liability for any trips taken on any jet skis. You should ask anyone offering Jet Ski rides if his or her operation is fully licensed and insured. Please note that Crystal Cove Hotel accepts no liability for any activities which are not provided directly by its employees.

BEACHES IN BARBADOS

All beaches in Barbados are public and no one can restrict access to any beach.

WATER TAXI

The water taxi cruises daily (weather permitting) from Waves Hotel to the other Elegant West Coast properties: Crystal Cove Hotel, Tamarind Hotel and Colony Club Hotel. Please do not forget to take your hotel ID card and beach towel. Charges will apply for food and beverage services at our non-all-inclusive properties. Please check with the Front Desk to book the day at any of our other properties as this is subject to availability.

Please see our water taxi schedule for times. Meet on the beach 10 minutes prior to scheduled times of departure.

SCHEDULE



| | Waves | Crystal | Tamarind | Colony |
|---|---------|----------|----------|--------|
| MOVING UP THE WEST COAST SOUTH + NORTH | 09:15 + | 09:25 + | 09:35 - | 09:55 |
| | 10:35 + | 10:45 + | 10:55 + | 11:15 |
| | 11:55 + | 12:05 + | 12:15 + | 12:35 |
| | 13:50 + | 14:00 + | 14:10 + | 14:30 |
| | 15:10 4 | 15:20 + | 15:30 + | 15:50 |
| MOVING DOWN THE WEST COAST NORTH + SOUTH | Colony | Tamarind | Crystal | Waves |
| | 09:55 + | 10:15 + | 10:25 + | 10:35 |
| | 11:15 + | 11:35 + | 11:45 + | 11:55 |
| | 13:10 + | 13:30 + | 13:40 + | 13:50 |
| | 14:30 4 | 14:50 + | 15:00 4 | 15:10 |
| | 15:50 + | 16:10 + | 16:20 4 | 16:30 |



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