





HOTEL RIU PALACE COSTA MUJERES *****



CANCÚN / COSTA MUJERES

SM 006, Mza 002, Lte 14, Subcondominio Playa, Condominio Costa Mujeres · 77400 · Cancún · Quintana Roo · Mexico For more information, please call Shari Zivisi at Tel: 972-805-1773 · E-Mail: shari@romancejourneys.com

ALL INCLUSIVE 24H





Facilities

Hotel Facilities

TYPE	COMMENTS
Main restaurant	With terrace.
Specialty restaurants	Fusion restaurant, Japanese restaurant, Mexican restaurant, Steakhouse. Italian restaurant
Bars	6 bars.
Pools	5 pools.
WiFi throughout the hotel	Free of charge.
Wellness center	Renova Spa, extra charge.
Internet access	Internet terminals, with charge.
Medical service	On request.
Boutique/Kiosk	
Waterpark	"Splash Water World" with 4 slides at Riu Dunamar. Guests must be of a height of at least 1.20m/3.9ft to be admitted.
Conference room	

Reception

Reception staff speak: Spanish · English

Local languages: Spanish Local currency: Mexican Peso

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
24 hour reception			
Rent a car	✓	✓	
Laundry service	~	•	
Taxi ordering			Calls for taxi through reception.
No pets allowed			
Babysitter	~	•	

Means of payment

ATM in hotel - ATM available in hotel to withdraw Mexican Pesos.

Currency exchange in hotel - It is not possible to exchange US Dollars in the hotel.

 $\textbf{Accepted credit cards:} \ \mathsf{MasterCard} \cdot \mathsf{Visa} \cdot \mathsf{Amex}$

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA	CHARGE	COMMENTS
Wellness center	Renova Spa			✓	All wellness & beauty facilities offered at Renova Spa.
Massage rooms				~	5 massage rooms.
Steam bath		•			
Gym		•			Sports shoes are compulsory when using the gym.
Relaxation pool		~			2 Relaxation pools.
Beauty salon				~	
Hairdresser				~	

Remarks

Use of gym, steam bath and relaxation pools is restricted to guests over 18 years old.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	COMMENTS
	86	-	-	44	-	-	-	

External Facilities

TYPE/NAME	DISTANCE APPROX.	COMMENTS
Bank	14 km	Banco Banamex.
Chemist	16 km	
Hospital	18 km	Hospital Playamed.
Hospital	21 km	Private Hospital.

TYPE/NAME	DISTANCE COMMENTS APPROX.	
Shopping center	18 km	